



POLICY REMINDERS  
&  
ONLINE TEE TIME INSTRUCTIONS

# DENNIS GOLF MEMBERSHIP POLICY REMINDERS

## MEMBERSHIP REFUND POLICY

1. Any member may receive a full refund of membership for any reason before March 1<sup>st</sup> of current membership year.
2. Any member may receive a full refund under the following conditions:
  - Documentation of a serious medical condition must be presented to the Director of Golf within 60 days after membership has been paid.
  - No more than 3 rounds of golf have been played since the membership payment was made. If 1, 2 or 3 round(s) of golf have been played then the cost of the green fee associated with the round(s) of golf will be deducted from the money refunded.
  - The 60 day period of eligibility for a refund does not go past June 30<sup>th</sup> of the current membership year.

## RESIDENT FREEZE AGE POLICY

Those members who fell into the Resident Freeze I, Freeze II and Freeze III categories remain in said categories so long as you renew your membership each consecutive year. Any break in membership results in a void of the Freeze category and you will be assessed the full Resident Membership rate in any subsequent year.

## AGE (JUNIOR, YOUNG ADULT, 23-29)

Juniors (12-18)- in order to qualify for the Junior Membership rate, you must remain age of 18 or younger throughout the entire membership year (March 1<sup>st</sup> thru February 28<sup>th</sup>). Any member turning age 19 within the membership year will be assessed the Young Adult Membership rate.

Young Adults (19-22)- in order to qualify for the Young Adult Membership rate, you must remain the age of 22 throughout the entire membership year (March 1<sup>st</sup> thru February 28<sup>th</sup>). Any member turning age 23 within the membership year will be assessed the Age 23-29 Membership Category.

Resident 23-29- in order to qualify as a resident, you, or your parents must reside in the Town of Dennis. Proof of residency will be required. If parents are residents, verification such as a birth certificate, is required. In order to qualify for the Age 23-29 membership rate, you must remain age 29 throughout the entire membership year (March 1<sup>st</sup> thru February 28<sup>th</sup>). Any resident member turning age 30 within the membership year will be assessed the Resident Membership rate.

Non Resident 23-29- in order to qualify for the Non Resident Age 23-29 membership rate, you must remain age 29 throughout the membership year (March 1<sup>st</sup> thru February 28<sup>th</sup>). Any member turning age 30 within the membership year will be assessed the Non Resident Membership rate.

## ALCOHOL USE POLICY

Alcoholic Beverages not purchased through our restaurant(s) are prohibited on Golf Course Property. All coolers are subject to search. If alcohol is observed, golf course personnel will direct players to either empty the open container(s), or, when appropriate, remove the alcohol from the course. If the party refuses to follow directives from Golf Department Staff, a Supervisor will be notified and police assistance may be requested, if necessary.

## NON-MEMBER JUNIOR PLAY

Any Junior (aged 18 or under), may play for \$10.00 after 3:00 p.m. daily. All Non-Member Juniors **MUST PLAY WITH A MEMBER OR PAYING ADULT** in order to receive the \$10.00 greens fees. Unsponsored Non-Member Juniors will be subject to the appropriate greens fee.

## EARLY BACK 9 PLAY

Early Back 9 is available on Friday, Saturday, Sunday and Monday Holidays at both locations unless otherwise noted, and subject to first come first serve. Monday through Thursday Early Back 9 location will be determined by management staff and posted accordingly on the Dennis Golf Website Calendar. Please check the calendar regularly for any changes made.

*\*Please note, if an event is held on a day that early back 9 is usually offered, early back 9 play will not be available for that day.*

## TEE TIME REQUEST & BOOKING INSTRUCTIONS

Requests: Made 4-10 days from date of play  
Bookings: Made 3 days from day of play (after 10:00 a.m.)

### TO MAKE REQUESTS:

1. Go to [www.dennisgolf.com](http://www.dennisgolf.com) and click on Tee Times
2. Click Tee times for Members
  - a. Enter Member Number and Password
  - b. New Members enter 1234 and you will be asked to create a new password.
3. Scroll over Request, Click Add Request
  - a. Enter Date you want to play
  - b. Choose which course you would like to play
    - i. Highlands/Pines means you prefer to play Highlands, but will play the Pines if the Highlands is not available.
  - c. Enter the time you would like to play
    - i. Enter the earliest time you would like to play
    - ii. Enter the latest time you would like to play
  - d. Enter what preference is more important (time or course)
  - e. Always enter you want to play 18 holes
  - f. Enter the number of tee times (1-4 players means 1 tee time 5-8 players means 2, etc.)
  - g. Click player info
4. Player Information
  - a. If playing with fellow members enter your member number and their member number
  - b. If bringing a guest, click guest and enter their last name
  - c. Click submit and receive your confirmation of your request
5. Confirmation
  - a. You will receive your assigned tee time via email 3 days prior to day of play in the morning.

### TO MAKE BOOKINGS:

1. Go to [www.dennisgolf.com](http://www.dennisgolf.com) and Click on Tee Times
2. Click Member Tee Times
  - a. Enter Member Number and Password
  - b. New Members enter 1234 and you will be asked to create a new password.
3. Scroll over booking, Click Add a booking
  - a. Enter which day you would like to play
  - b. Enter which course you would prefer or both if you have no preference
  - c. Always enter 18 holes
4. Player Information
  - a. Enter your member number and any additional member numbers or guests that are playing with you.
  - b. Click Display Times
5. Select a Time Slot
  - a. Tee Sheet will appear with open Slots
  - b. Select the Open Time Slot that you would like to receive by clicking on the time
  - c. Click Submit
  - d. You will receive an email with your confirmation that you have received with your desired tee time.

\*Note: Between April 1<sup>st</sup> and November 30<sup>th</sup> at 7:00 p.m. the night before play, any available non-member tee times will be open to members.

Between December 1<sup>st</sup> – March 31<sup>st</sup>, at 4:00 p.m. the night before play, any available non-member tee times will be open to members.